



After the Bell (ATB) Registration for 2016-2017 School Year

Dear After the Bell Parents,

Registration for the 2016-2017 school year will be occurring the final week of July (see below for complete breakdown). We will be accepting registration online. Many families have had questions about the online registration processes, and we have included an "FAQ" of the questions we have received most below.

Our goal is to eliminate the long lines and wait times on registration day by providing you with the opportunity to register online.

***2016-2017 Registration Dates:**

- Burnett: Online – Sunday, July 24, 8:00pm. In-person – Monday, July 25, 8:00 am.
- Curtner: Online – Monday, July 25, 8:00pm. In person – Tuesday, July 26, 8:00 am.
- Spangler: Online – Tuesday, July 26, 8:00pm. In person – Wednesday, July 27, 8:00 am.
- Weller: Online – Wednesday, July 27, 8:00pm. In person – Thursday, July 28, 8:00 am.
- Zanker: Online – Thursday, July 28, 8:00pm. In person – Friday, July 29, 8:00 am.

***FAQs:**

1. How can I ensure my registration is smooth and minimize potential issues?

We highly advise that you go onto the After the Bell website today, www.ci.milpitas.ca.gov (and then click Recreation Services tab followed by After the Bell tab), and create your online user profile. By creating your online user profile in advance, you can expedite the time it takes to register on your actual day of registration, help familiarize you with the system and may troubleshoot potential issues that could occur. Please be pro-active and do not wait to create your user profile; if issues arise with creating an online account prior to registration day, please contact the Milpitas Sports Center at 408.586.3225.

2. What happens if the online registration servers crash?

We have spoken with ActiveNet (an international database company), our online registration provider, regarding our After the Bell registration. They have informed us that our amount of anticipated registration, all at one time, is very minimal and their system can handle our amount of traffic. Please remember that each school will register on a different day, also minimizing traffic.

3. Will returning ATB participants be granted priority registration?

No. Each school year ATB registration opens to the public and registration is conducted on a first-come-first-serve basis. This is the same policy we have had in the past.

4. How will I know if my online registration was successful?

You will be sent a receipt/confirmation e-mail shortly after your enrollment is complete.

5. Will I pay a transaction fee for ATB registration?

Yes. If you register in person, you will pay a \$3.00 transaction fee per transaction. If you register online for the quarterly payment plan, your payment (August-September quarter) will include a convenience fee of approximately \$16.